

## 新冠疫情下，泛亞診所的醫療服務新規 (3.16.2020)

世界衛生組織已經宣告新冠病毒全球大流行。新冠確診病例已經出現在蒙郡，因為病毒的強烈流行性，我們可以預見，未來的大華府地區將會有更多的確診病例出現。為了保障泛亞病患，尤其是患有長期慢性病的病人，得到醫療照顧，我們會因應情況，堅守至最後。

為保障病患和醫護人員的安全，**我們將不接待未經預約的病人。**當你致電預約時（預約電話：240-393-5950）我們將執行嚴格的電話篩檢程序。

1) 電話預約時，接待人員會向所有約診病人詢問以下情況：

- 本次就診原因；
- 旅行史：最近三個月內，國外及美國國內的旅行史；
- 上呼吸道感染症狀；

通過電話篩查，我們認為病人無新冠病毒症狀或感染風險時，我們會預約病人看病。

2) 病人到診所看病：慢性病或其他症狀的病人，通過電話篩查，我們認為病人無新冠病毒症狀或感染風險時，我們會預約病人看病。我們盡量避免多人同時候診，所以會安排病人的間隔加長。另外，陪同就診的人員，希望回到車上等候。任何進入診所的人士均需要量測體溫。

3) 遠程看診：如有上呼吸道感染症狀，以及發熱症狀的病人，但經過篩檢，我們認為病人為低風險的病人，我們將實現電話或視頻遠程看診的方式。前台人員準備好就診資料後，醫生會跟病人通過電話或 FaceTime 問診。醫生會因病況發出醫療指示。如需藥品，Montgomery Care 項目的病人，可以讓沒有症狀的家人來診所取藥；如需要到藥房取藥，我們會將藥方傳真至需要的藥房，無感染症狀的病人或者家人可以到藥房取藥；

4) 就診費用：與醫療相關的服务会有費用。作為社區診所，我們的首要任務是為社區服務。我們根據需要採取了按比例收費的收費政策。請與辦公室聯繫以獲取詳細信息。

# Chinese Culture and Community Service Center, Inc. (CCACC)



## CCACC-Pan Asian Volunteer Health Clinic

9318 Gaither Road, Suite 205, Gaithersburg, MD 20877

Tel: (240) 393 5950 Fax: (301) 778 7026

---

### Medical Services at Pan-Asian Voluntary Health Clinic in the COVID-19 Pandemic (3.16.2020)

WHO has declared that COVID-19 can be characterized as a pandemic on March 11, 2020. Maryland had its first 3 confirmed cases on March 5, 2020. Cases continue to increase in number, reaching 17 on March 13, 2020, with 6 in Montgomery County.

To ensure the safety of patients and staff, and to minimize further community spread of COVID-19, PAVHC will remain open but will not accept walk-in patients. We will implement strict telephone screening procedures for all patients.

1) **Intake:** When making an appointment by telephone, the receptionist will ask information regarding the following areas:

- Reason for visit
- Travel history: outside of US and within the US
- Upper respiratory symptoms

Once we have determined that there is no/low risk of exposure and absence of symptoms that could be consistent with having COVID-19, we can schedule an appointment.

2) **In-Person Visit:** only for patients who are at no/low exposure risk and are asymptomatic, and who have need to see a doctor. We will schedule these appointments to avoid having multiple people visit at the same time. In addition, all those who are accompanying patients should drop off the patient, and wait in the car, as much as possible. Regardless, everyone who comes into the clinic will be screened, via telephone or in person.

3) **Virtual Visit:** only for patients who are at no/low exposure risk and have upper respiratory tract symptoms, and need to see a doctor. We will schedule an appointment for a virtual visit, via telephone or video call. Based on information that is possible to obtain, the doctor will provide medical advice and prescribe medicines as indicated. Prescriptions can be called into a pharmacy. Only existing Montgomery Cares patients who have received medicine before, can have family members come to the clinic to pick up the same medicine. Family members need to also be asymptomatic and at no/low risk of exposure to come to the clinic.

4) **Fees:** There are fees associated with medical service. Please check with the office for details. For non-Montgomery Cares patients, we have adopted a sliding fee scale, commensurate with financial ability.